

# LOBO

# VIOLET A. LÉCUYER

Artist



## CONTACT



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## EDUCATION

**Major in Art History / Minor in Communications**

University of Ottawa, Canada  
In Progress

## SKILLS

- Office 365
- Adobe Creative Suite
- Digital Art
- Photography
- Colour Theory
- Multilingualism

## LANGUAGES

- English
- French
- Portuguese
- Japanese

## Certifications

- Digital Certified Professional  
- Adobe

## PROFILE

Outgoing university student with customer service experience in arts-related settings, adept at building strong client relationships. Excels in English/French communication, including presentations. Possesses on-stage presence, a demonstrated artistic inclination, and seeks a customer-focused role to leverage these skills.

## EXPERIENCE

### ○ Key Holder / Receptionist

Le Petit Salon: February 2023 to Current

- Provided customer service and front-desk support to salon clients, ensuring a positive experience.
- Managed client interactions, including greeting clients, confirming appointments, and facilitating client flow.
- Assisted clients with product selection and purchases, demonstrating product knowledge.

### ○ Customer Service / Sales / Lab Technician

Campbell Pools: May 2023 to September 2023

- Provided comprehensive customer service, sales support, and technical assistance to clients regarding pool maintenance.
- Addressed client inquiries and resolved issues related to pool chemistry, chemicals, and products.
- Conducted water tests, analyzed results, and provided expert recommendations to clients for maintaining optimal pool chemistry.

### ○ Medical Office Support

Ottawa Medical group: April 2021 to August 2021

- Provided patient support by escorting patients to examination rooms.
- Managed patient flow through check-in and check-out procedures.
- Maintained a clean and safe clinical environment by cleaning and disinfecting work areas.

### ○ Testing Administrator

Itplanit: May 2019 to March 2020

- Administered MCAT exams to candidates, ensuring a standardized testing environment.
- Managed candidate flow, including escorting students to testing workstations.
- Maintained exam security and integrity by monitoring candidates during testing.